FINDING MEILI

COVID/PANDEMIC, FORCE MAJEURE POLICY

COVID-19 and Pandemic Acknowledgment:

- The Renter acknowledges and accepts that the COVID-19 pandemic (or any other epidemic or pandemic) is a foreseeable risk that may prevent travel or occupancy of the rental unit and may result in limitations on access to, or cessation of, any property amenity. The Renter understands that this circumstance will not serve as a basis for requesting a refund or initiating a chargeback.

Force Majeure Clause:

- Subject to the explicit provisions set forth in this Clause and the Rental Agreement between the Owner/Broker and Guest(s), no refunds or compensation shall be granted. Finding Meili, as a listing site, and the Owner/Broker shall not assume any liability towards the Renter for any failure to provide accommodation, inability of the Guest to occupy the accommodation, or the unavailability of the property for occupancy due to circumstances beyond the control of the Owner/Broker or Finding Meili. Such circumstances may encompass, but are not restricted to, natural disasters, unforeseen circumstances, accidents, health or medical concerns, adverse weather conditions, airline delays/cancellations, mechanical failures, evacuation orders, acts of government agencies, utility outages, or other factors that might hinder the Renter's ability to travel. The Renter acknowledges and agrees that Finding Meili, being a listing site, assumes no responsibility for any such circumstances or their impact on the rental arrangements.

Unavailable Amenities:

- The unavailability of amenities such as a pool, beach, theme park, etc. due to the COVID-19 pandemic (or any other epidemic or pandemic) or other force majeure events does not merit a refund.

Waiver of Obligation:

- The Renter acknowledges and agrees that Finding Meili, as a listing site, is not responsible or obligated to provide a habitable unit or guarantee the availability of accommodations listed on their platform if the unavailability is due to the Coronavirus pandemic (or any other epidemic or pandemic), natural disasters, closures, or other force majeure events. The Renter acknowledges that Finding Meili serves solely as a listing platform and cannot be held liable for any issues arising from the accommodations listed on their platform that are affected by such events.

Insurance:

- Finding Meili encourages all renters to purchase traveler insurance to protect against unforeseen circumstances, accidents, or other issues that may prevent guests from traveling or fulfilling rental terms. By accepting this policy, the renter acknowledges that Finding Meili, the owner, and/or the broker are not liable for any natural disasters, unforeseen circumstances, accidents, or other issues that may prohibit guests from traveling or fulfilling rental terms. The renter agrees that the standard rental rate, fees, cancellation policy, and no-show policy stated in the Rental Agreement between the owner and broker still apply.

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Payment Terms and Fraud Clause:

- In the event that Finding Meili receives notification of a payment dispute from any member, for any reason, Finding Meili reserves the right to pursue collection of the outstanding funds through a Collections Agency. Furthermore, the membership of the member in question will be revoked, resulting in an indefinite restriction from accessing Finding Meili's services. To compensate for any loss of time and financial impact caused by the dispute, Finding Meili, the Owner, and/or the Broker are authorized to charge an additional 25% on top of the original payment made by the guest. Additionally, Finding Meili, the Owner, and/or the Broker reserve the right to utilize the guest's ID(s) and information on file to file a Police Report against the Members involved.